

Enterprise technology rollouts with accountable leadership.

Deagmark helps restaurant, hospitality, and multi-site organizations plan, recover, and deliver complex technology programs. We connect executives, vendors, workstreams, sites, and frontline operations through one practical delivery system.

70+ locations in one POS program	5,706 devices replaced	~1,500 team members trained	200+ self-service kiosks
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Engagement Options

Rollout Readiness Assessment	Rollout Recovery Sprint	Fractional Implementation Leadership
Independent review of scope, dependencies, integrations, site readiness, testing, training, cutover, and governance.	Four-week reset for a failed pilot, slipping timeline, unresolved risk, or fragmented vendor execution.	Ongoing senior leadership for governance, vendor coordination, executive reporting, rollout, and stabilization.
2 weeks \$7,500-\$12,500	4 weeks \$15,000-\$25,000	3-month minimum \$12,000-\$20,000 monthly

Core Delivery Capabilities

• Program and implementation leadership	• POS, kiosks, payments, and guest technology
• Multi-site pilots, waves, cutover, and hypercare	• Procurement, inventory, PMS, and system integrations
• Testing, operational readiness, and go/no-go controls	• Training, change enablement, and transition
• AI readiness, workflow assessment, and pilot governance	• Executive reporting, RAID, RACI, and vendor accountability

Results in live, operational environments.

RESTAURANT TECHNOLOGY MODERNIZATION

Recovered a challenged pilot and delivered a 70+ location POS transformation.

Re-established the rollout strategy, organized six bi-weekly waves, coordinated platform and integration partners, and maintained executive visibility through go-live and hypercare. The program replaced 5,706 devices and prepared approximately 1,500 employees.

HOSPITALITY AND SELF-SERVICE PORTFOLIO

Modernized guest-facing and back-office technology across 19 properties.

Led a multi-year portfolio spanning POS modernization, more than 200 self-service kiosks, procurement, property systems, payments, integrations, and two new property openings. The kiosk program lowered cost by 25 percent and increased revenue by 15 percent.

ENTERPRISE PLATFORMS AND INFRASTRUCTURE

Delivery experience beyond hospitality technology.

Program leadership has also covered e-commerce personalization and data migration, global Windows and SQL migrations, airport passenger and self-service systems, ERP, procurement, PMS, and system integration.

How Deagmark Works

Deagmark starts by aligning the outcome, scope, ownership, constraints, and evidence required for success. The delivery system then connects the integrated plan, readiness criteria, risks, decisions, vendors, and reporting cadence. Testing and pilot evidence support scale decisions, followed by controlled rollout, hypercare, and transition.

Start a conversation

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Online

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Chicago-based, supporting programs across the U.S.

Engagement summaries are presented without client names to respect confidentiality.